

**Austin Wofford**  
wofford.austin@live.com

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**EXPERIENCE**

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**Shipt**

*Birmingham, AL*

*Senior Backend Software Engineer*

*August 2019–Present*

- Works primarily with Go in a highly agile environment
- Developed system to enforce compliance with gig worker laws
- Supported monolithic Ruby on Rails services while migrating to microservices architecture
- Responsible for maintaining and developing operational coverage service
- Refactored internal push notification service to be more reliable and provide insight into push notification delivery statistics ahead of peak season
- Built image upload service to support uploading images from mobile apps to cloud storage
- Ensures that systems are robust, performant, observable, and documented
- Mentors interns and junior engineers while encouraging best practices among peers
- Regularly consulted by other engineers and stakeholders throughout the organization for expertise in how the organization's tech stack functions

**McKee Foods Corporation**

*Collegedale, TN*

*Software Engineer III*

*December 2016–August 2019*

- Performed full stack development for desktop and web applications to support many different departments within the organization
- Built large and flexible app ecosystem allowing prompting of questions to employees on many devices with dynamic reporting, multiple app integrations, and a full REST API
- Developed web app to allow efficient approval of purchase orders, drastically reducing time wasted and mistakes made
- Primarily worked in the Microsoft ecosystem, using C#, .NET framework, and .NET core
- Wrote SQL for Oracle Database, SQL Server, and PostgreSQL
- Responsible for each stage of the software development lifecycle
- Provided support and extension development for Oracle Process Manufacturing application
- Integrated third party software with existing enterprise applications

**GH Metal Solutions**

*Fort Payne, AL*

*IT Analyst/Intern*

*June 2012–December 2016*

- Developed software to import electronic sales orders into ERP system
- Wrote software to manage file revisions for many different production machines at once, saving hours per week of employee time
- Created software for Intermec handheld scanner, allowing tracking of inventory by location
- Developed SQL Server stored procedures
- Deployed software to employees, including an application to prevent account lockouts and enterprise printer management software, cutting help desk tickets by 80%
- Participated in server reorganization and virtualization, bringing the number of hardware servers down from 12 to 2 as well as ensuring high availability

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## RELATED SKILLS

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- Golang, C#, Ruby on Rails, Javascript, Python, SQL, PL/SQL, Java
- PostgreSQL, DynamoDB, Couch DB, Microsoft SQL Server, Oracle Database, Redis
- Event streaming and pub/sub with Kafka and SNS/SQS
- Amazon Web Services, Google Cloud Platform
- Metrics, monitoring, and alerting
- Professional Scrum Master Level 1 certified
- Moderately fun to work with, decent at brewing coffee
- Excellent communicator comfortable presenting to varied audiences

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## EDUCATION

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### **Shorter University**

*Rome, GA*

*Computer Information Systems Major/ Mathematics Minor*

*August 2013–December 2016*

- J. Robert and Hazel Bentley Eubanks Scholarship Recipient
- Honors Academy, Alpha Chi, Sigma Beta Delta
- University Math and Writing Tutor
- GPA: 3.95